

Frequently asked questions

Q. Where is the conference?

A.

Thursday 1 st May 2025	Novotel Southampton, 1 West Quay Road, Southampton, Hampshire SO15 1RA
Wednesday 7 th May 2025	DoubleTree by Hilton Nottingham, Gateway, Nuthall Road, Nottingham NG8 6AZ
Tuesday 13 th May 2025	Ashford International Hotel, Simone Weil Avenue, Ashford TN24 8UX
Friday 16 th May 2025	Park Plaza, Boar Lane, City Square, Leeds LS1 5NS
Wednesday 28 th May 2025	Holiday Inn Birmingham Airport, Coventry Road, Birmingham B26 3QW

All conferences will start at 10am and will be finished by 3.30pm.

Q. What if something crops up after I have been accepted?

A. Not a problem, but we would appreciate it if you could inform us as soon as possible if you are unable to come, so we can fill the place with another applicant.

Q. I have some disabilities, are there any facilities to help me attend?

A. All our venues have been chosen with accessibility in mind, so moving around the venue should be relatively straight forward. If you have any difficulties, please let us know.

Q. What food and drink will be provided?

A. Refreshments such as tea, coffee, water and snacks will be provided throughout the conference and in the breaks. Lunch will also be provided.

Q. What travel costs will be covered?

A. Housing 21 will cover all reasonable travel costs, either by 2nd class train, coach or car, plus taxi fares to and from stations. We will not reimburse refreshment costs such as refreshments whilst travelling. In some cases, your Local Housing Manager will be arranging transport by taxi or minibus if there are enough people wishing to attend from one scheme. Delegates who prefer to travel by car should try to share transport where possible, to minimise costs. The mileage allowance is 45p per mile, with an additional 2p per mile per additional passenger.

Q. How do I claim travel expenses?

A. An expense form will be provided at the conference and should be returned with relevant receipts to the Retirement Living Team or via the address provided.

The conference is a chance to talk, listen and exchange ideas. Please come along prepared to give your feedback on a variety of relevant topics, and with any general questions you may wish to ask.

If you have any further questions that aren't covered here, please contact your Local Housing Manager or Operations Manager.